

# Frequently Asked Questions



## What is Medical Escort Transportation Service?

A LIFESPAN volunteer driver will escort the rider to the medical appointment and remain until he/she is finished, then take him/her home.

## What is the area of service?

LIFESPAN will provide rides to anyone 55+ living inside I-285 in the North and Northeast Atlanta area. Call LIFESPAN office for more details.

## What are the Days of service?

Tuesday and Wednesday ONLY.

Visit us on the web at

[www.lifespanseniorresources.com](http://www.lifespanseniorresources.com)

## Who are the drivers?

Volunteers of all ages from congregations and community organizations. All volunteers are insured, complete a background check and participate in specialized training.

## Are there any fees for this service?

There are no fees for this service. However, the rider is expected to pay for parking. Many of our riders send a small donation with the follow-up form they are asked to complete.

## What if I need a handicap parking permit?

Even though the rider does not drive, he/she can get a handicap permit. The LIFESPAN office can provide the rider with an application to get a permit.

## What if I need medication?

If needed, the rider may ask the driver to stop at a pharmacy on the way home.

*\*If a person is in a wheelchair or needs physical assistance, we may not be able to help. This will be assessed on an individual basis.*

## How do I make an appointment?

Riders call the LIFESPAN office after doctor's appointment is scheduled. Request MUST be made at least a week prior to the appointment, but often appointments are booked 2-3 weeks in advanced.

## What do I need to do to start riding?

Each rider is asked to provide LIFESPAN with emergency information. When riders call for the first time, we will forward you our Safety First forms to be completed and returned before your first appointment. This information will be kept in confidence at the LIFESPAN office.



If you have any questions or would like to schedule a ride, please call LIFESPAN office at  
**404-237-7307.**

# I need you to take ME to the Doctor!



Be a volunteer driver for  
**LIFESPAN.**

One day a month for 2-4 hours is  
all it takes to make a BIG  
difference for your community.

Call Today!

**404-237-7307**

Printing Courtesy of Peachtree  
Presbyterian Church

The AAA Foundation for Traffic Safety and the Beverly Foundation selected LIFESPAN as a charter member of the STP Exchange, a web-based national resource for senior transportation programs citing us as "one of the 50 best in the nation".  
<http://www.beverlyfoundation.org>

*Current churches & synagogues that have supporting volunteer drivers:*

Cathedral of St. Philip Episcopal  
Christ the King Catholic Church  
Cumberland United Methodist Church  
Lutheran Church of the Redeemer  
Northside Drive Baptist Church  
Northside United Methodist Church  
Peachtree Presbyterian Church  
Peachtree Road United Methodist Church  
Second Ponce de Leon Baptist  
St. Anne's Episcopal Church  
St. Martins Episcopal Church  
Temple Sinai  
Trinity Presbyterian Church  
The Temple  
Wieuca Road Baptist Church

Through the Caregiver CARE initiative, funded by the Jewish Federation of Greater Atlanta, we are currently looking for additional volunteers to add another day of service in 2008. For more information please call Caregiver CARE at 770-677-9432.



LIFESPAN Resources, Inc.  
3003 Howell Mill Road, NW, Atlanta, GA 30327  
[www.lifespanseniorresources.com](http://www.lifespanseniorresources.com)



*Positive Programs for Older Adults*



**MEDICAL ESCORT  
TRANSPORTATION  
SERVICE**